A haven for adventurous travellers for more than a century, the world renowned Hermitage Hotel at Aoraki Mount Cook offers a complete year-round alpine retreat.

www.hermitage.co.nz
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ABOUT THE HOTEL

The history of the Hermitage Hotel dates back to 1884 when construction of the original hotel was completed. Over the following years it underwent a number of expansion projects before being severely damaged by flood in 1913.

The second Hermitage Hotel was opened for business in 1914 and a progression of extensions continued, resulting in a total of 77 rooms by 1922. Hot running water was installed to The Hermitage in 1924. In September 1957 the now stately Hermitage, having just undergone an extensive refurbishment, was gutted by fire. Averaging 80 hours per week, it took 180 workmen 7 months to build the new Hermitage. Expansion and refurbishment projects continued over the following years with the majestic Aoraki Wing added in 2001.

Work commenced on the Sir Edmund Hillary Alpine Centre in early 2007 at a cost of almost $10 million. Today the world-renowned Hermitage Hotel is jointly owned by the Valentine family of Dunedin and Trojan Holdings, owned by the Davies family of Queenstown. Trojan Holdings has a long association with tourism in New Zealand as owner of Ultimate Hikes and majority shareholder of NZSKI.

The Hermitage Hotel has a 4.5* Qualmark hotel rating, a 4.5* self catered apartment rating and was also one of the first companies in New Zealand to be awarded Enviro-gold status (please see Environmental Sustainability section for further details).

There are a range of accommodation and dining options catering to every budget. The hotel is the focal point of Aoraki Mt Cook Village and serves as the post office, local grocery store and entertainment venue for the local community.
The hotel provides the following services for guests:

- 24 hour reception
- Porters
- Multilingual staff
- Activities/tour desk
- Complimentary shuttle
- Automated wake-up calls
- Secretarial services
- Babysitting service
- Wireless internet
- Currency exchange
- Board games
- Guest laundry

There is a retail centre located adjacent to the lobby which offers a wide range of items including many which are unique to the store. The retail centre also incorporates a small grocery section for self catering guests.
There are many different room classifications. All 162 rooms in the main hotel have ensuites, tea and coffee making facilities, satellite TV, IDD telephones and fridges.

The 32 Motel and 20 Chalet units can cater for up to 5 people and include ensuites, kitchens, satellite TV and IDD telephones. Motel and Chalet guests have full use of all hotel facilities including a courtesy shuttle service between their accommodation and the main hotel complex.

Check in time is after 2pm and check out is before 10am (late check out upgrade is available).

**PREMIUM PLUS**
Our 10 top floor Premium Plus rooms have incredible views of Aoraki Mount Cook through large picture windows. Rooms also include bathrobes, mini bar and extensive range of complimentary toiletries. Premium Plus rooms are available with 1 king size bed or 2 queen size beds.  
*Maximum 4 people per room.*

**PREMIUM**
Our Premium wing offers 50 deluxe rooms over 5 floors with exceptional views of Aoraki Mount Cook through large picture windows. Rooms also include a mini bar. Premium rooms are available with 1 king size bed or 2 queen size beds.  
*Maximum 4 people per room.*

**SUPERIOR**
The Superior wing offers 40 rooms over 4 floors, each with private balcony or patio, looking out to Aoraki Mount Cook. Superior rooms are available with 2 queen size beds.  
*Maximum 4 people per room.*

**STANDARD**
Enjoy balcony or patio views towards Aoraki Mount Cook in the original wing of the present Hermitage. Standard rooms are available with double or twin single beds. Refurbishment completed Oct 2011.  
*Maximum 2 people per room.*
Motel Studio
Located approximately 800 metres from The Hermitage Hotel, the self-contained studio units with queen sized beds offer quality and comfort. Each has a fully equipped kitchen, outside patio area and bathroom with shower and toiletries. Motel guests have full use of the hotel facilities, including a complimentary shuttle service running from the motels to The Hermitage 24 hours per day.
Rate includes a continental breakfast per person in the Alpine Restaurant each morning, or upgrade to a full cooked breakfast for a small charge.
Maximum 2 people per room.

Motel Family
Located approximately 800 metres from The Hermitage Hotel, the self-contained Motel Family Units have one queen size bed & a double fold out sofa bed in the lounge, plus a bedroom with either one queen or two single beds. Each has a fully equipped kitchen, outside patio area and bathroom with shower and toiletries. Motel guests have full use of hotel facilities, including a complimentary shuttle service running from the motels to The Hermitage 24 hours per day.
Rate includes a continental breakfast per person in the Alpine Restaurant each morning, or upgrade to a full cooked breakfast for a small charge.
Maximum 5 people per room.

Chalet
Located approximately 200 metres from The Hermitage Hotel, the chalets offer self-contained accommodation with views of the Southern Alps. All units provide quality and comfort in an open plan design featuring a well equipped kitchen, a queen sized bed, two single beds and a bathroom with shower and toiletries. Chalet guests have full use of the Hermitage Hotel facilities, including a complimentary shuttle service running between the chalets and hotel 24 hours per day.
Rate includes a continental breakfast per person in the Alpine Restaurant each morning, or upgrade to a full cooked breakfast for a small charge.
Please note that the chalets are closed during the winter months.
Maximum 4 people per room.
DINING OPTIONS

The Hermitage Hotel offers some of the finest dining options in New Zealand. Choose from à la carte, buffet style or informal café fare. All options offering the freshest and finest in New Zealand produce. Our culinary experts bring a wealth of knowledge and experience from all over the world to produce menus rich in Kiwi fare and infused with international flavours.

THE PANORAMA RESTAURANT

The award winning Panorama Restaurant offers a quality dining experience accompanied by stunning views of Aoraki Mount Cook. Since first opening its doors in 1969, The Panorama Restaurant has gained a reputation as being amongst the best restaurants in New Zealand. This reputation is reflected in the numerous awards the restaurant has received over the years. A simple philosophy of using just the freshest, local ingredients is still the secret to success today. Menus change seasonally to take advantage of the best local produce.
- Open daily for dinner.
- Due to high demand, reservations are essential.

THE ALPINE RESTAURANT

Offering sumptuous breakfast, lunch and dinner buffets accompanied with spectacular views of Aoraki Mount Cook from every seat. The breakfast buffet offers the choice of a full cooked or continental breakfast, with a selection of pastries, breads, cereals, fresh fruit juices, tea & coffee. The lunch & dinner buffets offer a wide range of fare including soup, salads, seafood, hot and cold meats and desserts with tea and coffee to follow.
- Open daily for breakfast, lunch & dinner.
THE SNOWLINE LOUNGE

The perfect location for a pre-dinner drink, the Snowline Lounge offers spectacular views of Aoraki Mount Cook. Take the opportunity to relax and unwind after an adventurous day in the park. Curl up by the open log-fire, or sit back and take in the majestic view of the Southern Alps. The Snowline Lounge serves all your favourite cocktails, as well as some that you won’t find anywhere else. The lounge also has an extensive selection of wines and beers from New Zealand and around the world.

THE SIR EDMUND HILLARY ALPINE CENTRE CAFÉ & BAR

Providing a unique and inspiring atmosphere in which to refresh, refuel and relax. Specialising in classic Kiwi fare with a modern twist, the café & bar also offers floor to ceiling views of Aoraki Mount Cook, from indoor or outdoor seating. Relax with a game of pool or sit back in our big comfy lounge chairs and watch the rugby, tennis, golf or whatever game is playing on the Sports channel or even try your hand at the free Wii provided for young and old alike.

- The café is open daily for fresh sandwiches and paninis, salads, locally made pies, pizzas, sausage rolls and a hot dish of the day. Tea, coffee, cold drinks and cakes and pastries are available. High tea is offered in the afternoon.
- The bar opens daily for a wide range of beverages. During the summer months, a range of pizzas are available in the evenings.
**PICNIC HAMPERS**

Enjoy one of our delicious breakfast hampers as the sun rises behind the mighty Aoraki or take a well deserved break with a picnic lunch prepared with love by the Hermitage kitchen! Made to order our hampers are always delectably fresh and use of our ‘chiller’ bags helps ensure they stay that way throughout a long day of exploration in the National Park.

**BREAKFAST HAMPER**
Croissant, danish, muffin, butter and jam, fruit juice, piece of fruit, yoghurt

**TRAMPER HAMPER**
3 x Sandwiches, muffin, muesli bar, piece of fruit, trail mix, mineral water

**PICNIC HAMPER**
Ham baguette, cheese and crackers, chocolate bar, muesli bar, piece of fruit, mineral water

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**HIGH TEA @ THE HERMITAGE**

Enjoy an afternoon of indulgence with high tea served either in the Sir Ed Café or the Snowline Lounge. Perfect for intimate gatherings, special occasions or get togethers with friends.

**THE TRADITIONAL HIGH TEA**
Indulge with a 3-tiered platter of exquisitely prepared sandwiches, freshly baked petit scones served with cream and preserves, cakes and pastries accompanied by a range of fine teas or coffee.

**INDULGENT HIGH TEA**
Enjoy the traditional high tea accompanied by a glass of Cloudy Bay Pelorus.

**LUXURY HIGH TEA**
Celebrate in true Hermitage style! This high tea is served with a small bottle of Veuve Clicquot Champagne (200ml).

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**BEER APPRECIATION & WINE TASTING**

Compare and contrast the bouquet, taste and expressiveness of five different NZ beers or wines in this self-guided* tasting experience. Tasting notes ensure that novices and experts alike thoroughly enjoy this activity in the Sir Ed Bar or the Snowline Lounge. Each participant gets to enjoy a glass of their favourite beer or wine upon completion.

* Hosted presentations can be arranged for larger groups
* Participants must be a minimum of 18 years of age
There is a reason that Aoraki Mount Cook has recently been named as the #1 place in the world to get married (UK Times). The sheer natural beauty of The Hermitage and surrounds combined with a fantastic range of venues, accommodation and activities adds the “X factor” to weddings, conferences, gala dinners, cocktail parties, retreats, local activities and public events.

The Hermitage Hotel has a professional, experienced events team to help you create the perfect atmosphere whether it be casual, formal, romantic, inspiring, relaxing or indulgent. The Hermitage is pleased to offer four conference/function rooms.

Wedding packages range from small intimate ceremonies with just the bride and groom to large grand affairs with all the friends and family. Packages can include the reception, photographer, meals, accommodation, entertainment, celebrant, activities, flowers, cake and hair and make up. They can be tailor-made to be exactly what the couple desire, whether it is on the grounds of the hotel, on the shores of Lake Pukaki or on top of a mountain or glacier.

Other conferences and events can be held at the hotel and can be tailor-made to suit their purpose. Options include four different conference/function rooms, conference equipment hire, refreshment, beverage and dining options, team building activities and accommodation.

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<tr>
<th></th>
<th>Conference/ Dining Style</th>
<th>Theatre Style</th>
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<td>The Panorama Restaurant</td>
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<td>Sir Edmund Hillary Alpine Centre</td>
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<tr>
<td>Sefton Lounge</td>
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ENVIRONMENTAL SUSTAINABILITY

We understand that we play a significant role in enhancing this destination, in teaching people about its importance and helping them to leave with the same love and respect for the Mount Cook region that we have.

We also know our capacity to minimise the negative impacts of our operations, promote social responsibility, ensure tourist satisfaction, and conduct business in such a way that benefits our community and our unique environment.

The Hermitage Hotel was one of the first hotels in New Zealand to receive an Enviro-Gold rating from the Qualmark tourism and hospitality quality assurance system. As one of the major stakeholders in the Mount Cook region, we have always taken our responsibility to the environment very seriously and continue to assess and improve our operation.
IMPORTANT CONTACTS

Hermitage Main Line:
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1800 62 8665 (toll free in Australia)
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For more information visit:
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